



To: Keystone First/Keystone First Community HealthChoices (CHC) Providers

Date: May 28, 2020

RE: COVID-19 Telemedicine Update

As indicated in our notice of March 19, 2020, Keystone First and Keystone First CHC are covering telemedicine as a delivery method for medically necessary healthcare services.

As noted in that communication, we are continuing to follow any additional direction provided by the Pennsylvania the Department of Human Services (DHS). Therefore, following the guidance issued in the DHS Provider Quick Tips #229* regarding Telemedicine effective dates, **Keystone First and Keystone First CHC will cover the services outlined in the March 19th* notice; however rather than the end date of June 12, 2020 mentioned, coverage will continue while a valid disaster declaration by the Governor related to the COVID19 virus remains in effect.**

*Both documents can be read in their entirety on the COVID-19 page of www.keystonefirstpa.com and www.keystonefirstchc.com

Thank you for your partnership and care of our Members and Participants as we work together through this challenging health situation. If you have any questions, please contact your Provider Account Executive.